

Field Services Electrician

Department	Services and Spare Parts
Reports To	Services Manager IRE
Location	Grange, Co. Sligo, Ireland, with frequent travel to client sites
Contract Type	Permanent, Full-Time

ROLE OVERVIEW

We are expanding our Service team and have an opportunity for a Field Service Engineer to maximise the performance of our customers' food processing equipment. This is an exciting chance to be part of SF's journey and to grow your career with a high growth, engineering solutions, and capital equipment business.

KEY RESPONSIBILITIES

- **Installation and commissioning** – Install and commission our equipment range (X ray, intelligent slicing, industrial washing, metal detection, weighing, etc.) by combining strong electrical, mechanical, pneumatic and embedded control expertise. Supervise system installations, upgrade existing machinery and ensure new systems integrate correctly into existing production environments.
- **Electrical installation and panel work** – Wire motors, emergency stops, isolators, sensors and control panels. Interpret and work from electrical schematics and layout drawings. Carry out safe isolation, fault finding and electrical modifications in compliance with relevant standards. Ensure all electrical work meets safety and regulatory requirements.
- **Maintenance and repair** – Perform routine and preventive maintenance, diagnose and repair electrical and mechanical faults and replace faulty components to keep customers' production lines running. Respond to urgent service requests and minimise downtime.
- **Advanced electrical fault finding** – Diagnose issues across three phase systems, control circuits, safety circuits, drives and PLC controlled equipment. Confidently trace faults using test equipment and schematics, identifying root causes rather than symptoms.
- **Technical support and troubleshooting** – Provide remote and on site technical support to customers. Carry out courtesy calls, remote servicing and telephone troubleshooting, including in house product testing or demonstrations.
- **Training and customer service** – Train clients' maintenance personnel on equipment operation, electrical systems and safe working practices. Present complex technical concepts clearly to users and build strong relationships with customers.
- **Documentation and reporting** – Maintain accurate service records, including installation procedures, electrical modifications, maintenance tasks and repairs performed. Prepare technical reports and calibration/test records for compliance and future reference.
- **Collaboration and production support** – Work closely with our in house production team when required, particularly during panel build, machine wiring and final testing. Collaborate with sales or technical support colleagues to resolve complex technical issues or improve service delivery.
- **Inventory and parts management** – Manage parts inventory to ensure necessary electrical and mechanical components are available for repairs and maintenance tasks.



ENGINEERING EXCELLENCE BY DESIGN

REQUIRED QUALIFICATIONS

- **Educational background** – A degree or equivalent qualification in electrical engineering, mechanical engineering, or a related discipline is required. A strong electrical bias is highly desirable for this role.
- **Strong electrical expertise (essential)** – We require a solid electrical engineer with proven experience working on industrial equipment. This includes:
 - Three phase power systems
 - Motor control circuits and variable speed drives
 - Control panels and electrical enclosures
 - PLC controlled systems and safety circuits
 - Reading and interpreting electrical schematics
 - Safe isolation and electrical fault diagnosis
- **Technical experience** – Hands on experience installing, calibrating, repairing and maintaining advanced industrial equipment. Field service and/or troubleshooting experience in a manufacturing or process environment is highly desirable.
- **Computer skills** – Comfortable using computers and common software packages; knowledge of MS SQL is an advantage.
- **Communication and training** – Able to deliver technical presentations and training effectively. Strong communication and interpersonal skills, with a focus on customer service.
- **Organisation and flexibility** – Highly organised, self motivated and flexible regarding work location and hours. Willingness to travel extensively (approximately 60–80% of the time) and work out of hours or weekends as required in food factory environments (overtime available).
- **Licence and transport** – A valid driving licence is essential.

If you're passionate about engineering, particularly electrical systems within industrial machinery, enjoy solving complex problems on site, and take pride in delivering exceptional service to customers, we encourage you to apply and become part of our growing team.

WHAT WE OFFER

- Market related Salary & Pension
- Company Service Van
- Mobile Phone; Laptop
- Career Progression
- Tools & Full Product Training